

Crisis Clinician

Full-time/Benefits Eligible



Position Schedule: Tuesday through Saturday 8:00a – 4:30p*

*Some flexibility is needed to work varied hours

Monthly On-call rotation required

In this position you will:

- Function primarily doing crisis work in our emergency shelter
- Utilize a trauma informed care approach to providing clinical services, support, and assessment, to persons requesting services for domestic abuse
- Facilitate specialized groups
- Provide clinical coaching and guidance to assigned employees including compassion fatigue groups

Emerge! Center Against Domestic Abuse provides domestic abuse crisis intervention and housing, prevention and education, and support and advocacy services to anyone experiencing domestic abuse. Emerge! is the largest domestic abuse shelter and provider of domestic abuse prevention and abuse programs in Southern Arizona.

We're committed to making our community a safer place to live, work, and play.

ESSENTIAL DUTIES

- Evaluate and assess persons requesting services for domestic abuse
- Coordinate the development of case plans in conjunction with Case Coordinators
- Complete clinical documentation
- Develop, implement, update, and monitor progress on goals and objectives on individual case plans in collaboration with Case Coordinators
- Develop curriculum in conjunction with Executive VP and facilitate specialized groups
- Assist in development of, and presents in-service training, to employees in conjunction with Executive VP
- Provide professional development coaching to employees including compassion fatigue groups
- Conduct/facilitate meetings under direction of the Executive VP
- Identify precipitating problems or symptoms and underlying issues
- Conduct comprehensive assessments
- Integrates assessment and observational data with clinical judgment to formulate an appropriate case plan
- Network with community agencies, assessing available services appropriate to client needs
- Assess potential crisis situations and take appropriate preventive action
- React timely and logically in crisis
- Respond appropriately to callers on the crisis line
- Address client complaints
- Rotate on-call responsibilities

QUALIFICATIONS

- Master degree
- Five years' experience performing clinical work with families
 - Or an equivalent combination of education and/or experience
- Licensed by the Arizona Board of Behavioral Health Examiners as a social worker, professional counselor or family therapist preferred
- Bilingual (English/Spanish) preferred

REQUIRED COMPETENCIES

- Effective listening
- Excellent written and oral communication
- Demonstrates effective summarization skills
- Effective forming of a therapeutic relationship
- Psychosocial rehabilitation skills
- Behavioral management techniques
- Effectively engages client in obtaining self-sufficiency
- Effectively demonstrates de-escalation of agitated clients
- Knowledge of the dynamics of domestic violence
- Knowledge of the impact of trauma
- Knowledge of group facilitation and dynamics
- Ability to assess potential crisis situations and take appropriate action
- Ability to work well independently and be self-motivated
- Proficient computer skills including e-mail, calendars, document processing, spreadsheets and databases

OTHER REQUIREMENTS

- Appropriate fingerprint clearance through the Arizona Department of Public Safety
- CPR/First Aid certification
- Valid Arizona Driver License and proof of automobile insurance
(No action is needed to acquire fingerprint clearance or CPR/1st Aid prior to possible employment and Emerge! will cover expenses upon employment.)

PHYSICAL DEMANDS

- Must be able to sit or stand for long periods of time
- Must be able to express or exchange ideas by means of the spoken word to impart oral information to clients or to the public and to convey detailed spoken instructions to other workers accurately or quickly
- Provide CPR/First Aid
- Must be able to lift up to twenty-five pounds
- Visual acuity and hand dexterity to work with computer systems (monitor, keyboard), reports, and other data sources, reading/entering/processing data and figures
- Ability to use basic office equipment, including computer, fax machine, printers, copier/scanner, adding machine

Emerge! is an equal opportunity employer